

CLAIM FORM INSTRUCTIONS

Courtemanche. vs. Honda Canada Inc. & al.

TO: PURCHASERS OR LESSEES OF HONDA CIVIC HYBRID VEHICLE MODEL YEARS 2003-2009

This Claim Form must be sent by the Claim Form deadline which will be six (6) months from the Effective Date. The Claim Form deadline will be no sooner than **MAY 30, 2015**, but may be later. The Effective Date, once known, will be posted on the Website. **IF YOU DO NOT SUBMIT A CLAIM FORM BY THE DUE DATE, AS DIRECTED BELOW, YOU WILL NOT RECEIVE THE BENEFITS DESCRIBED IN THE NOTICE. PLEASE READ THIS ENTIRE FORM CAREFULLY.**

1. Part 1- Eligibility and Instructions

If you purchased or leased a Honda Civic Hybrid 2003 through 2009 in Canada, and have not timely opted out from the Settlement Class, or have opted out but desire to be a member of the Settlement Class, you are eligible to make a claim using this Claim Form.

A full description of the Settlement benefits can be found in the Notice attached to this Claim Form, which is also available on the Website. You only need to submit this Claim Form to receive a Cash Payment(s), a Redeemable Rebate Certificate(s) and/or to receive reimbursement for IMA Battery replacement, subject to the terms set forth in the Notice.

If you timely opted out and submit a Claim Form, you are thereby electing to again become a member of the Settlement Class.

All persons who are members of the Settlement Class and who did not timely opt out are bound by the terms of the judgment entered by the Court and release their claims against Honda described in the Notice whether or not they submit a Claim Form. Complete this Claim Form and submit it on or before the Claim Form deadline which will be six (6) months from the Effective Date. The Claim Form deadline will be no sooner than **MAY 30, 2015**, but may be later. The Effective Date, once known, will be posted on the Website. Send the Claim Form to:

**Honda Canada Inc.
180 Honda Blvd.
Markham, ON L6C 0H9
Fax: (905)888-4454
e-mail : CivicHybrid@ch.honda.com
Attn: Customer Relations, Honda Civic Hybrid Class Action Settlement**

DO NOT SUBMIT YOUR CLAIM FORM TO THE COURT. If you have questions regarding this Settlement, contact the Claims Administrator. Questions may be sent by mail addressed to the Claims Administrator or you may call **844-888-5605**.

2. Part 2- Information of member of Settlement Class

Name: _____

Address: _____

Telephone Number: _____

Alternative Telephone Number: _____

E-mail: _____

Model year: _____

Vehicle Identification Number-17 digits: _____

If you are submitting this Claim Form on behalf of another person who is a member of the Settlement Class, please explain why you have the authority to do so and attach a copy of any Power of Attorney or other documents that you may have.

3. Part 3- Selection of Benefits

A. Cash Payment

For a full description of the Cash Payment(s) and eligibility to claim it/them, please see the Notice. **To claim the Cash Payment(s), please check all that apply:**

I am a member of the Settlement Class and I am dissatisfied with the fuel economy I have achieved and would like to claim the \$100.00 Cash Payment.

I am a member of Settlement Subclass and I am dissatisfied with the performance of the IMA Battery and/or the Software Update. I would like to claim the additional \$100.00 Cash Payment.

B. Redeemable Rebate Certificates

For a full description of the Redeemable Rebate Certificate(s) available under this Settlement, and their terms and conditions, please see the Notice. **If you would like to claim a Redeemable Rebate Certificate, please select from the following options:**

Option A (see the Notice at paragraph C.1.(ii) for a full description)

or

Option B (see the Notice at paragraph C.1.(ii) for a full description)

In addition to the selection above, if you are a member of Settlement Subclass and would like to claim an additional Option B Rebate Certificate, please indicate below:

- Additional Option B Rebate Certificate (see the Notice at paragraph C.1.(ii) for a full description)

For Option A, please enclose a copy of the proof of sale or trade of your Class Vehicle as well as a copy of the proof of purchase or lease of a new Honda or Acura from an authorized Honda or Acura dealer in Canada. For Option B, please enclose a copy of the proof of purchase or lease of a new Honda or Acura from an authorized Honda or Acura dealer in Canada.

IMPORTANT: DO NOT PURCHASE OR LEASE A NEW CAR IN RELIANCE ON RECEIVING ANY OF THESE REBATES. AVAILABILITY OF THE REBATES ABOVE IS STRICTLY CONTINGENT ON THE COURT GRANTING APPROVAL OF THE SETTLEMENT, AND ON THE SETTLEMENT BECOMING EFFECTIVE AFTER THE APPEAL PERIOD HAS EXPIRED. PURCHASES MADE PRIOR TO THE EFFECTIVE DATE WILL NOT COUNT FOR OPTION A OR B REDEMPTION PURPOSES OR FOR ADDITIONAL OPTION B REDEMPTION PURPOSES. NO REDEEMABLE REBATE CERTIFICATES WILL BE ISSUED PRIOR TO THE EFFECTIVE DATE OF THIS SETTLEMENT.

C. Reimbursement for IMA Battery Replacement

For a description of the Extended Warranty Period and the terms for reimbursement for the IMA Battery replacement, please see the Notice at paragraph C.1.(iii) and (iv).

If you are a member of the Settlement Class with a Honda Civic Hybrid 2003 through 2006 model or if you are a member of the Settlement Subclass and would like to submit a claim for reimbursement, please check one of the following boxes and enclose a copy of the invoice, receipt, work order, or comparable similar documents.

- I am a member of the Settlement Class with a Honda Civic Hybrid 2003 through 2006 model and my IMA Battery was replaced after the expiration of my operative limited warranty on the IMA Battery (1) within the period that a distance of twenty thousand (20,000) additional kilometres was driven or (2) within a period of twelve (12) additional months, and I would like reimbursement for its replacement. I am enclosing documentation of my out-of-pocket expenses (the full cost of parts and labour) for replacing the IMA Battery of my Honda Civic Hybrid.

- I am a member of the Settlement Subclass and my IMA Battery was replaced or repaired during what would have been the Extended Warranty Period, and I would like reimbursement for its replacement. I am enclosing documentation of my out-of-pocket expenses (the full cost of parts and labour) for replacing the IMA Battery of my Honda Civic Hybrid.

4. Part 4- Certification

I declare that the information in this Claim Form is true and correct. This Claim Form was executed on:

_____ (month), _____ (year) in _____ , _____ (city, province)

Signature

Name

PROCESSING OF CLAIMS WILL TAKE TIME. CLAIM FORMS WILL NOT BE PROCESSED UNTIL AFTER THE EFFECTIVE DATE, AND NO MONEY OR REDEEMABLE REBATE CERTIFICATES WILL BE ISSUED UNTIL AFTER THE EFFECTIVE DATE OF THIS SETTLEMENT. HONDA RESERVES THE RIGHT TO AUDIT ANY CLAIM FORMS SUBMITTED. PLEASE CHECK THE SETTLEMENT WEBSITE PERIODICALLY FOR UPDATES ON THE STATUS OF THE SETTLEMENT. THANK YOU FOR YOUR PATIENCE.

CHECKLIST

Please make sure you have:

1. Filled out the Claimant Information in Part 2.
2. Selected the benefits for which you are eligible in Part 3.
3. Completed the Certification in Part 4.
4. Kept a copy of your completed Claim Form for your records.
5. Mailed or e-mailed your Claim Form to:

**Honda Canada Inc.
180 Honda Blvd.
Markham, ON L6C 0H9
Fax: (905)888-4454
e-mail : CivicHybrid@ch.honda.com
Attn: Customer Relations, Honda Civic Hybrid Class Action Settlement**